

## Report-back Sharing: NCSS Social Service Summit cum Study Visit

Date: 30 Oct 2025 (Thursday)

Time: 2:30 – 4:30pm Mode: Online (via Zoom)



Guest Speaker Sharing:
SHINE's Digital Transformation Journey
Mr. Lee Seng Meng
Executive Director
SHINE Children & Youth Services
Singapore

**Digital transformation** 

**Talent Development** 

**Future Ready** 





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Date: 30 Oct 2025 (Thursday)

Time: 2:30 – 4:30pm Mode: Online (Zoom)

Target Audience: Practitioners from NGOs who are responsible for digital

transformation and digital-ready capability development

Language: English and Cantonese

Time	Content
2:15 – 2:30	Registration
2:30 – 3:30	Guest Speaker Sharing: SHINE's Digital Transformation
	Journey (English)
	Mr. Lee Seng Meng
	Executive Director, SHINE Children & Youth Services,
	Singapore
	(Including a 15 min-Q&A session)
3:30 – 4:10	<b>Delegation sharing</b> (Cantonese)
	• Digital Innovation: How Singapore NGOs use
	technology to enhance human-centred services and
	operations - what can we apply in Hong Kong?
	• Talent Development: observations on how Singapore
	NGOs to build digital capabilities - lessons for
	developing digital-ready talent in Hong Kong NGOs
	• Cross-Sector Collaboration: How government and
	NGOs partner to drive transformation - ideas for future
	HK's ecosystem
4:10 – 4:25	Q&A session
4:25 – 4:30	Round-up

## 新加坡社會服務高峰會暨考察團匯報會

日期:2025年10月30日(星期四) 時間:下午2時30分至4時30分

形式:Zoom 網上會議

對象:負責推動數碼轉型及提升數碼應用能力的機構同工

語言:英語及廣東話

時間	内容
2:15 – 2:30	登記
2:30 – 3:30	嘉賓分享:SHINE 的數碼轉型之旅
	主講:Mr. Lee Seng Meng
	新加坡 SHINE兒童與青少年服務 執行總監
3:30 – 4:10	考察團分享
	<ul> <li>數碼創新:新加坡非政府機構如何運用科技提升以人 為本的服務與營運 — 香港可借鑑之處</li> </ul>
	<ul> <li>人才發展:新加坡非政府機構如何建立數碼能力的觀察 — 對香港非政府機構培育數碼化人才的啟示</li> <li>跨界協作:政府與非政府機構如何攜手推動轉型 —</li> </ul>
	對香港未來生態系統的啟發
4:10 – 4:25	問答環節
4:25 – 4:30	總結